

For members of the public requesting to join virtually, click on the link [HERE](#) to request an appointment

Attendees:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Nibbe, Vickie | <input type="checkbox"/> Koopmeiners, Katie |
| <input type="checkbox"/> Bottiger, Dan (<i>EXCUSED</i>) | <input type="checkbox"/> Nyanyuki, Geoffrey (<i>EXCUSED</i>) |
| <input checked="" type="checkbox"/> Antl, Linda | <input checked="" type="checkbox"/> Ray-Mader, Jennifer (Vice Chair) |
| <input type="checkbox"/> Dahlman, Tammi (<i>EXCUSED</i>) | <input checked="" type="checkbox"/> Nagel, Eric |
| <input checked="" type="checkbox"/> Goodrum Schwartz, Jami | <input type="checkbox"/> Tyler, Jeremy (Chair) (<i>EXCUSED</i>) |
| <input type="checkbox"/> Gurneau, Tracy | <input type="checkbox"/> Wenzler, Jennifer |
| <input checked="" type="checkbox"/> Husom, Christine | |

HHS Staff Attendees: Greg Wise, Stephanie Wiley, Michelle Miller, Sarah Grosshuesch, Christine Partlow, James O'Dell, Kim Johnson

1. Welcome and Introduction
2. Review and Approve [2021-03-24 Minutes](#)
 - a. No quorum; table the approval to the end of the meeting
3. Mental Health Update (Eric Nagel, Diane Erkens)
 - a. Mona Trebesch resigned from the committee
 - b. Introduction of new HHS staff; updates from staff on Social Services programs
 - c. Sgt. Mark Brown from Buffalo Police Department introduced its Therapy canine, Luna – currently on training; may go out on calls when ready
 - d. Central MN Mental Health Center Executive Director Dr. Richard Lee gave update on the Behavioral Crisis Center in Stearns County
 - e. MHAC assessed that more advocacy and clear processes are needed for mental health services. Often, client navigation and access get entangled with rules and timelines, causing delays in critical services; cited an instance when WCCA contacted the MN Adult Reporting Center (MAARC) on a client needing intervention – no feedback received from MAARC – need to know what level can the situation be escalated to; does HHS have influence on State response?
 - i. **ACTION:** Consult with the Assessment Services Team (Richelle Kramer) as first step; Kramer's team to provide information on adult protection and MAARC at the next meeting
4. Public Health Task Force Update (Dr. Jennifer Ray-Mader, Sarah Grosshuesch)
 - a. The County Board approved an architectural firm selected by the Dental Steering Committee
 - b. Tentative opening around the same time with new GC – December 2021
 - c. Ongoing plan to combine the Nurse-Family Partnership (NFP) and Healthy Families America (HFA) programs into one program: Maternal Early Childhood Sustained Home-Visiting (MESCH) program (Sydney, Australia program model) – an evidence-based programs providing support and services to parents and children at risk of adverse health outcomes

- i. Potential Public Health staffing reorganization
 - ii. Training starts in June; starting MESCH with families in July
 - d. Public Health is still operating small clinics for vaccination; demands have significantly dropped – PH will transition back to the Wellness on Wheels schedule soon
 - i. Wright County is at 95 percent vaccination rate for ages 65+ compared to the State at 89 percent
 - ii. Although Wright County faces challenges on low vaccine supply and access, its Public Health Department has administered vaccines at the same volume as provided by local medical providers, combined
5. Introduction and Update from Dental Health Coordinator (Greg Wise)
 - a. Greg gave an overview of the dental outreach services funded through the Blue Cross Blue Shields (BCBS) grant to improve oral health in the Wright County area
 - b. Initiatives pursued:
 - i. Develop school partnerships, provide dental services and resources in schools – this limits absence from class for the students and from work for the parents searching for or bringing their kids to the dental provider
 - ii. Promote community education by connecting with organizations such as Central MN Mental Health Center
 - iii. Maintain contact with providers to help accelerate client access, especially clients on Medical Assistance
 - iv. Gather data from emergency departments to address repeat visits to ER for oral health reasons
 - v. Maintain material handouts; planning on publishing a biannual newsletter
6. American Rescue/Relief Plan Update (Commissioner Husom)
 - a. Wright County allocation - \$26, 878M; half of the funds received in May 2021, second half next year
 - b. The funds are earmarked for public health emergency response, for improved access to infrastructure, for families, individuals, public and private sectors who were hit the hardest; to address negative economic impacts, including replacement of loss revenue for the public sector. Expenses may include:
 - i. Behavioral health care
 - ii. COVID 19 operation
 - iii. Small business relief
 - iv. Housing and homelessness
 - v. Water and sewer
 - vi. Broadband
 - vii. Health and educational disparities
 - viii. Assistance to industries, employees and families
 - ix. Public Health resources
 - c. Question if the County is considering installing broadband (underground cable) with road or sewer projects for one-time operation
7. Open Forum:

- a. Telework Update (Jami Goodrum Schwartz)
 - i. HHS' 48 telework slots is complete; the last batch (17) will deploy before 6/14
 - b. [2020 HHS Annual Report](#) (Jami Goodrum Schwartz)
 - i. Goodrum Schwartz will present at a future meeting
 - ii. Dr. Mader acknowledged and commended Mary Nesseth's service and great work in Wright County. Mary, Family Health Supervisor in Public Health, retires May 28
 - c. Integrated Services Update (Stephanie-Bridgette Wiley, Christina Klaphake)
 - i. Received a total of 297 calls as of 5/1 (launched 3/31)
 - ii. Continues to build network such as providing internal presentation to the team, inviting external partners to expand program knowledge
 - iii. Will roll out a customer service survey soon
 - d. Contact Center Update (James O'Dell)
 - i. Since its launch on 3/31, the new phone system, as of 5/25, reported:
 - 1. 17K total incoming calls with 92 percent being answered; average 5 minutes of handling time
 - 2. The overall service level is 80 percent
 - e. Financial Services Case Banking Update (Kim Johnson)
 - i. Since its launch on 2/1, the adult and family teams report a higher productivity; calls are answered, and cases are processed timely – financial management has not received any client complaints on these areas at current reporting
 - f. [2021 1st Quarter Financial Report](#) (Christine Partlow)
 - i. The budget is at 25 percent of the year, with 12 percent revenues and 21 percent expenditure
 - ii. HHS collected \$111K in April for vaccination administrative fees billed to insurance providers
 - iii. HHS currently working on 2022 budget
 - iv. Nibbe asked what the negative (-)56K recoveries pertain to – these are overpayment or debt collections which will be reallocated at the end of the year
8. Next Agenda Items
- a. Vulnerable Adults Presentation
 - b. American Rescue Plan Update
9. Other
- a. Still no quorum at the end of this meeting – bring minutes approval to the next meeting
 - b. Reminder on the consensus to meet in person on July 28

Meeting adjourned at 4:14 p.m.

Minutes submitted by Noami Blomberg, Administrative Specialist