



BOARD MINUTES

WRIGHT COUNTY HEALTH & HUMAN SERVICES BOARD

January 9, 2023

DATE APPROVED: February 13, 2023,
March 13, 2023

Tina Diedrick	District 1
Darek Vetsch,	District 2
Jeanne Holland	District 3
Nadine Schoen	District 4
Michael Kaczmarek,	District 5

*AMENDED VERSION 1: Consent Agenda Item V, A, 1&2 (approved 2023-02-13)

*AMENDED VERSION 2: 2023 Board Reorganization Item II, Vice Chair Nomination (approved 2023-03-13)

I. PLEDGE OF ALLEGIANCE

Wright County Health & Human Services Director Jami Goodrum called the Health & Human Services Board to order at 1:30 p.m. and opened nominations for the 2023 HHS Board Chair. Commissioners Diedrick, Vetsch, Holland, Schoen and Kaczmarek were present.

STAFF PRESENT:

Casey Henre, Public Health Supervisor
Christine Treichler, Social Services Supervisor
Clay Wilfahrt, Assistant County Administrator
Edward Delorme, Eligibility Specialist
Elizabeth Iddings, Social Services Supervisor
Greg Wise, Health Promotion Coordinator
James O'Dell, Business Technology Supervisor
Jami Goodrum, Director
Jill Pooler, Social Services Manager
Joel Torkelson, Public Health Planner
Joshua Kwolik, Business Project Analyst
Karen Popken, Child Support Supervisor
Karmen Christenson, Public Health Nurse
Kelsey Collier, Public Health Supervisor
Mari Boeck, Eligibility Specialist
Meghan Berglove, Eligibility Specialist
Michelle Czech, Financial Services Supervisor
Michelle Miller, Social Services Manager
Rebecca Graham, Public Health Nurse
Samantha Brau, Public Health Nurse
Sarah Grosshuesch, Public Health Director
Tammi Martens, Financial Services Manager
Tarynn Anderson, Social Services Supervisor

Other:

Mona Volden, Buffalo Hospital, part of Allina Health
Melissa Pribyl, CentraCare, Monticello

II. 2023 BOARD REORGANIZATION

ELECTION OF OFFICERS

ACTION: Holland moved, Kaczmarek second, to nominate Vetsch for Chair. Motion carried 5-0. Vetsch presided the meeting.

***ACTION:** Diedrick nominated Schoen for Vice Chair. Nominations closed. Motion carried 5-0.

ACTION: Kaczmarek nominated Holland for Secretary. Nominations closed. Motion passed 5-0.

MEETING DATES FOR 2023

ACTION: Kaczmarek moved, Holland second, to approve the 2023 HHS Meetings as presented. Motion carried 5-0.

The HHS Board meets every second Monday of the month, 1:30 p.m.

COMMITTEE APPOINTMENT FOR 2023:

ACTION: Kaczmarek moved, Holland second, to approve the 2023 committee appointment as presented. Motion carried 5-0.

COMMITTEE

CommUNITY Adult Mental Health Initiative

2023 APPOINTEE

Jami Goodrum

Jill Pooler (alternate)

III. MINUTES APPROVAL

ACTION: Kaczmarek moved, Schoen second, to approve the 2022-12-12 minutes. Motion carried.

IV. REVIEW AND APPROVAL OF AGENDA

Goodrum petitioned to add Mark Daleiden's application for the Mental & Advisory Council and the Public Health Task Force to the Consent Agenda, Item V, A #3.

ACTION: Diedrick moved, Holland second, to approve the agenda as amended. Motion carried.

V. CONSENT AGENDA

A. APPROVE ADVISORY COMMITTEE APPLICATION

1. *Vanessa Murray – District 1, HHS Advisory Committee
2. *Shauntel Fett – District 5, Mental Health Advisory Committee
3. Mark Daleiden – District 3, Mental Health Advisory Council, Public Health Task Force

ACTION: Kaczmarek moved, Schoen second, to approve the consent agenda. Motion carried.

VI. REGULAR AGENDA

A. Staffing Announcement

1. NEW HIRE

- i. Marie Boeck, Eligibility Specialist, Family & Adult Benefits Team – 2022-10-24
- ii. Samantha Brau, Public Health Nurse, Collaborative Health Services Team – 2022-12-19
- iii. Edward Delorme, Eligibility Specialist, Family & Adult Benefits Team – 2023-01-04
- iv. Meghan Berglove, Eligibility Specialist, Family & Adult Benefits Team – 2023-01-04

2. EMPLOYEE OF THE MONTH – FEBRUARY

Karmen Christenson is February Employee of the Month.

B. Social Services/Public Health/Financial Service

1. ACCEPT RESOLUTION HHS 23-01 – DECEMBER 2022 DONATION

ACTION: Schoen moved, Kaczmarek second, to accept Resolution HHS 23-01. Motion passed via roll call vote 5-0.

2. INTRODUCTION: NEW SOCIAL SERVICES SUPERVISOR, ELIZABETH IDDINGS (JILL POOLER)

Pooler introduced the new Waiver & Community Support Supervisor, Elizabeth Iddings. Iddings held various positions in Wright County HHS since 2016, from Financial Worker in Financial Services, to

Waiver, Mental Health and MnCHOICES Social Worker in Social Services. Iddings' position is a new supervisor position approved by the Board effective January 2, 2023.

3. PRESENTATION: EMPLOYEE ENGAGEMENT SURVEY
(JAMI GOODRUM)

A total of 194 staff responded to the employee engagement survey rolled out in November 2022, with an overall satisfaction rate of 3.53, reporting its top three highest rated areas at 4.1 respectively on HHS meeting deadlines, staff feeling that their work has meaning and impact on clients and the Agency, and collaboration toward a common goal. The lowest rated areas that need improvement are reasonable workload, recognition and accessibility to tools and resources to get the job done.

Kaczmarek, recognizing that HHS is the only department that celebrates Employee of the Month, asked what feedback or suggestions would be helpful in the recognition area. Goodrum stated that HHS' Recognition Committee has worked on ways to recognize staff soon after our first Employee Engagement survey. Recognizing staff in a single way is difficult as recognition can be very personal, understanding that recognition should be specific, timely and genuine.

Kaczmarek, noting the low rating on *reasonable workload*, if staff are required to perform overtime work. Goodrum stated that there is no forced overtime in place, that staff are conscientious about stepping up for needed coverage. HHS does anticipate more overtime needed when our Financial Services begins processing of renewals in the Medical Assistance program when the Public Health Emergency ends this spring. Vetsch acknowledged that higher workload may result to a "level C" type of work and burnout.

4. PRESENTATION: [COMMUNITY HEALTH ASSESSMENT SURVEY](#)
(JOEL TORKELOSON)

Public Health Planner Joel Torkelson presented the 2023-2025 Wright County Community Health Assessment Survey results, highlighting three areas: vegetable consumption at 37 percent, adults reporting 30 minutes of moderate physical activities five or more days per week at 80 percent, adults reporting as current user of marijuana (excludes vaping) at eight percent.

Melissa Prybil from CentraCare reported an increase in hospital emergency room visits for routine oral care issues, with a significant number of these patients having financial barriers to dental service. Emergency departments in Buffalo and Monticello respectively saw 1,028 and 995 patients with dental issues in 2016-2019. The 2023-2025 identified priorities are mental health, tobacco, and dental care. Vetsch anticipates a decrease in the dental emergency data with the new dental center in Buffalo.

Torkelson, at the start of his presentation, recognized and thanked Mona Volden from Buffalo Hospital, part of Allina Health, for her significant contribution to this collaborative project between Public Health, Wright County Community Action, CentraCare and Monticello/Buffalo Hospital-Allina Health through the Statewide Health Improvement Partnership (SHIP) grant.

C. Administration

1. DIRECTOR'S COMMENTS

Welcome Commissioners Diedrick, Holland and Schoen.

Goodrum enumerated the 2022 Technology Team accomplishments, which promoted customer services and access to HHS.

Wright County received on December 16, 2022 its second payment from the opioid settlement fund in the amount of \$487, 683.97.

Handout – letter of appreciation from Josh Shepherd, Allina Health President, for the space provided at the old Government Center to store 875 bikes and helmets for the *Bike 4 Kidz MN* program.

Overview of the First Steps program, an evidence-based home visiting services program administered by Public Health to pregnant and parenting women and their families since 2010.

Congratulations to Tammy Peterson, Social Worker III/Mental Health Professional, on her retirement after 23 years in Wright County. Peterson, who has dedicated 30 years in social work, is a Children's Outreach Social Worker in the Youth Services Team.

Meeting adjourned at 2:28 p.m.

Submitted by Naomi Blomberg, Administrative Specialist